Hopewell Industries, Inc.

Measurably Different

100% of all individuals currently receiving transportation services participated in this survey.

Survey results are based on a five point licker scale. Results of the 2012 Transportation Survey:

100% strongly agree or agree that HWI,I staff are courteous, friendly and work as a professional.

89% of individuals surveyed strongly agree that HWI, Inc. staff are flexible and change their personal schedules as needed.

100% strongly agree or agree that they are overall satisfied and happy with their transportation services with HWI, Inc.



Hopewell Industries, Inc.

637 Chestnut Street Coshocton, OH 43812 740-622-3563 ext. 107



Transportation Services



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Non-Medical Transportation

Hopewell Industries, Inc. is certified by the Ohio Department of Developmental Disabilities as a non-medical transportation provider. If you choose Hopewell Industries, Inc. as your transportation provider, we will transport you to and home from your chosen day services location.

What is being said:

work."

"My daughter was being picked up at 7:15AM now she is picked up at 8:25 and still arrives on time. She loves the shorter ride to and from

Exceptional Services

- Shortest route time
- Meet's individual's scheduling needs
- Available 365 days a year
- Flexibility



NO BLACK OUT DATES

- All Hopewell industries, Inc. operated vehicles are inspected annually under the Ohio Department of DD certification stan-dard.
- Every Transportation Department driver is required to undergo an annual physical examination.
- Our drivers are all certified in First aid and CPR and are trained according to the licensing and certification rules of the Ohio Department of Developmental.
 Disabilities.

Homemaker Personal Care Transportation

Our transportation system provides a critical element and link to the community to enhance the quality of life for our persons served. It ensures all transportation services are directed by the individual and their Individual Service Plan (ISP).

Transportation to:

- ⇒ Grocery stores
- ⇒ Doctor appointments
- ⇒ Community events
- ⇒ To and from work

What is being said:

"Hopewell Industries, Inc. schedules the same staff so I know who my staff are. My schedule tells who is coming and the time that they will .arrive. My schedule is made for me—for my schedule and my needs."

^{**}List is not all inclusive**